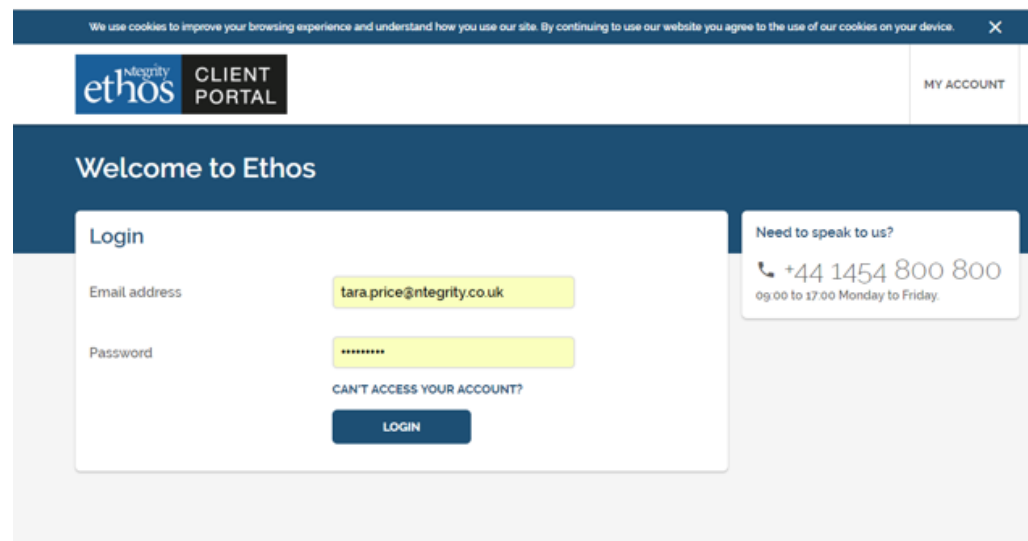


## USE THE ETHOS CLIENT PORTAL TO:

- View an outline of the policies we arrange for you.
- View, download (and upload) documents such as policies and proposals.
- Monitor, manage and notify claim notifications.

**ACCESS TO ETHOS** - When you first request access, you'll receive an email invitation from Ethos.

## ETHOS LOGIN SCREEN:



The screenshot shows the Ethos Client Portal login interface. At the top, there is a dark blue header with the 'ethos CLIENT PORTAL' logo on the left and a 'MY ACCOUNT' link on the right. Below the header is a dark blue banner with the text 'Welcome to Ethos'. The main content area is white and contains a 'Login' form. The form has two input fields: 'Email address' with the value 'tara.price@ntegrity.co.uk' and 'Password' with masked characters '\*\*\*\*\*'. Below the password field is a link that says 'CAN'T ACCESS YOUR ACCOUNT?'. At the bottom of the form is a dark blue 'LOGIN' button. To the right of the login form is a white box with a dark blue border containing the text 'Need to speak to us?' and a phone icon followed by the number '+44 1454 800 800' and the hours '09:00 to 17:00 Monday to Friday'. At the very top of the page, there is a dark blue banner with white text: 'We use cookies to improve your browsing experience and understand how you use our site. By continuing to use our website you agree to the use of our cookies on your device.' with a close 'X' icon on the right.

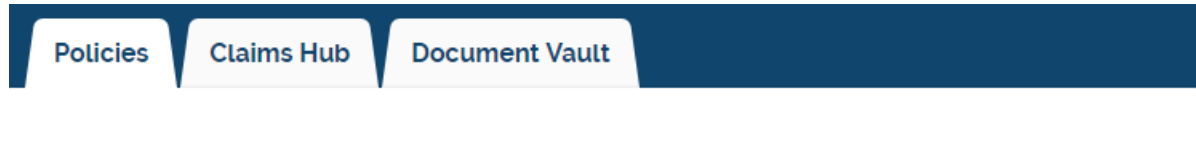
## FOR SUPPORT QUERIES WITH ETHOS CONTACT:

**Tara Price**

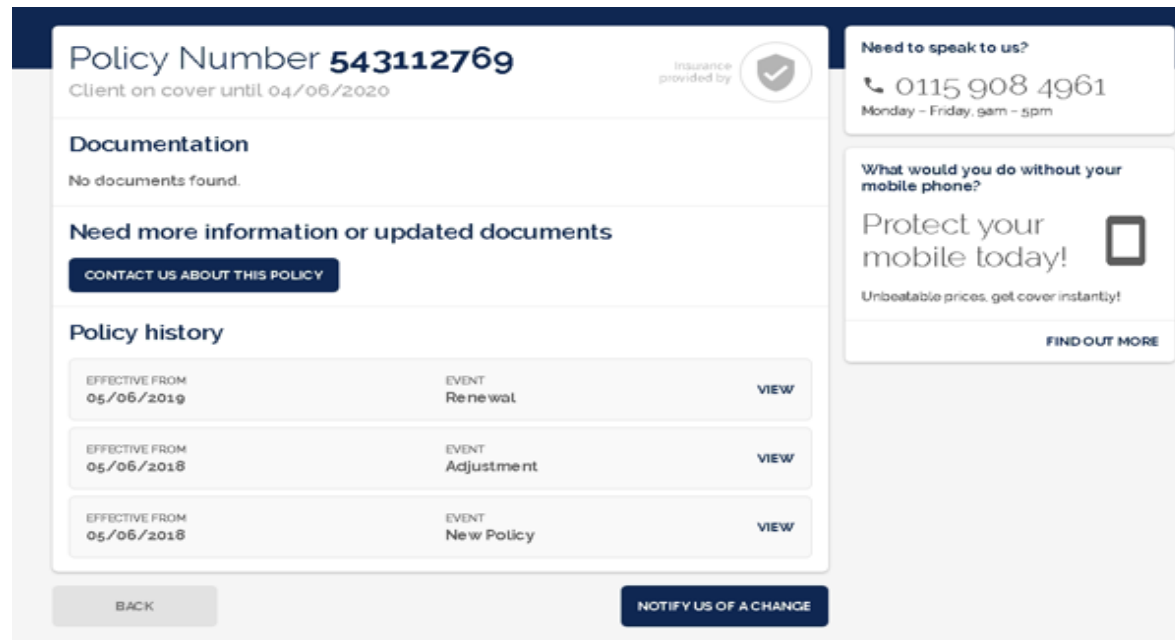
Tel: **01454 800848**

Email [tara.price@ntegrity.co.uk](mailto:tara.price@ntegrity.co.uk)

**NAVIGATION** - Once you have logged in, click on the tabs to view the required section.



**POLICIES TAB** - View a summary of your policies or view and download policy documentation.



**FOR SUPPORT QUERIES WITH ETHOS CONTACT:**

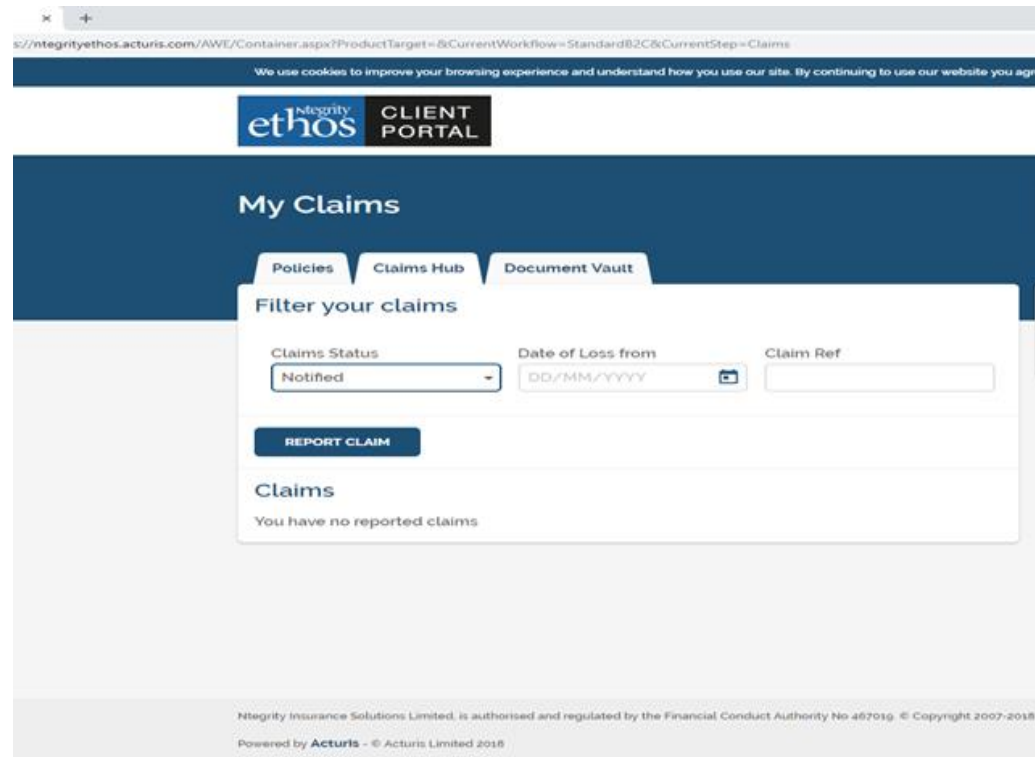
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Email [tara.price@ntegrity.co.uk](mailto:tara.price@ntegrity.co.uk)

**CLAIMS** - View reported claims and the current status. Claims can also be reported to us.

Claims Hub presents 'live' claims with several search options to filter the results. Click through to a specific claim on the **Claims Details** page.



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**CLAIMS DETAILS** -Overview of the claim, current status, involved parties and any payments made. Contact us about a claim or upload a file from this screen.

The screenshot displays the 'My Claims' interface for 'Property Developers Ltd'. The main content area shows details for 'Claim #49447911 (Open)'. The claim information is organized into a table-like structure:

Claim Type <b>Motor</b>	Date of Loss <b>25/05/2017</b>	Description <b>Collision</b>	NCB Compromised <b>Yes</b>
Claim Cause <b>Crossroads Collision</b>	Notification Date <b>25/05/2017</b>	Client at Fault <b>No</b>	
Claim Handler <b>Wyatt, Derek</b>	Settlement Date <b>Claim not yet settled.</b>	Client at Fault percentage	

Below the claim details are navigation buttons: 'BACK' and 'JUMP TO POLICY'. A link 'CONTACT US ABOUT THIS CLAIM / UPLOAD A FILE' is also present.

The 'Involved Party' section lists two parties:

- Involved Party - Client:** John Smith, Vehicle Registration Number ABC123
- Involved Party - Third Party:** James King, Vehicle Registration Number ABD988

The 'Documentation' section shows a file 'Claim Form To Client' with a download icon and the date '07/07/2017'.

On the right side of the interface, there are promotional banners: 'Need to speak to us?' with the phone number '0800 123 123X' and 'What would you do without your mobile phone?' with the text 'Protect your mobile today!' and 'Unbeatable prices, get cover instantly!'.

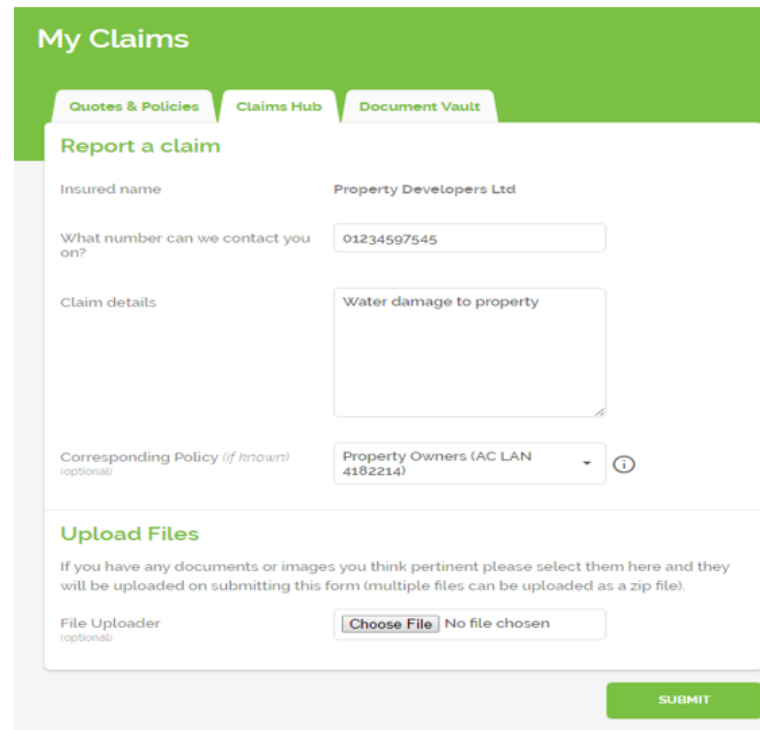
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**REPORT A CLAIM** - Report a claim and upload documents you would like to send to us via the Report Claim link in the side menu, and from the Claims Hub.



The screenshot shows the 'My Claims' interface with a green header. Below the header are three tabs: 'Quotes & Policies', 'Claims Hub', and 'Document Vault'. The 'Report a claim' form is displayed, containing the following fields:

- Insured name:** Property Developers Ltd
- What number can we contact you on?:** 01234597545
- Claim details:** Water damage to property
- Corresponding Policy (if known) (optional):** Property Owners (AC LAN 4182214)

Below the form is an 'Upload Files' section with the text: 'If you have any documents or images you think pertinent please select them here and they will be uploaded on submitting this form (multiple files can be uploaded as a zip file)'. It includes a 'File Uploader (optional)' field with a 'Choose File' button and 'No file chosen' text. A green 'SUBMIT' button is located at the bottom right of the form.

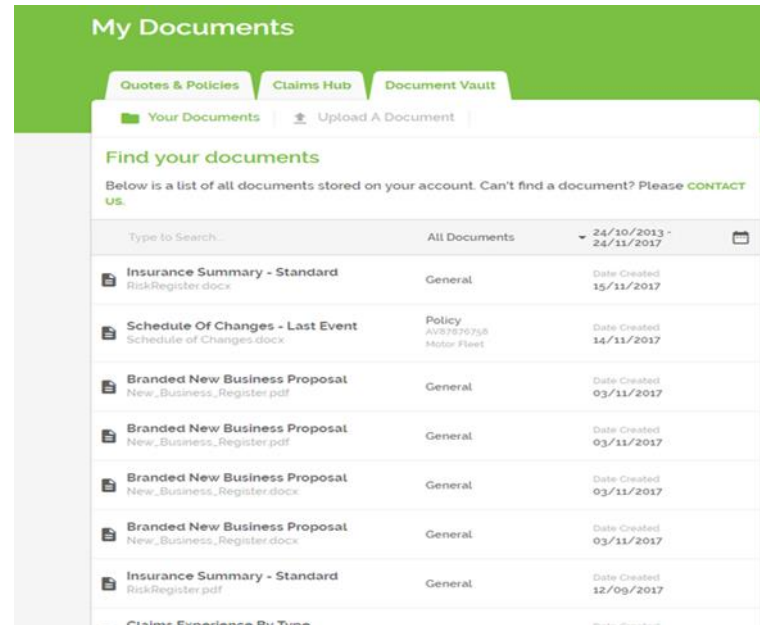
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**DOCUMENT VAULT** – View, download and upload documentation securely.



Uploaded documents or messages receive an automated response. If no response is received please contact us in case the system has not logged your action.

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